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Marinell and Olivia Iliuc  
ETD Home Care Inc.  
6583 125<sup>th</sup> Ave. S.E.  
Bellevue, WA 98006

To Whom It May Concern:

I am writing this letter to recommend ETD Home Care Inc. as an adult family home provider. My mother, Dorothy Haberstich, lived in Marinell and Olivia's home for approximately two years beginning in May of 1996.

Before moving my mother to this home, I investigated numerous adult family homes and nursing homes. I concluded that there was a wide variety of options available ranging from very poor to sumptuous. The adult family home seemed to have many advantages compared to a nursing home--a small number of residents and more consistent staffing, thus allowing more personalized care and, depending on the situation, a slightly lower cost. I chose ETD Home Care because the environment was clean and attractive and the staff appeared energetic and caring. Their rates were not inexpensive, but within my mother's ability to pay.

After two years, I felt that I had made the best possible decision in choosing a place for my mother to spend her final years. Because the owners were also the caretakers, they had a personal investment in the service they offered and my mother had consistent staff to deal with, a very important factor for the elderly. Olivia and Marinell came to know my mother well and were able to personalize their care to her particular requirements including eating and sleeping habits and her privacy needs.

Both Olivia and Marinell are extremely meticulous, conscientious people. They seem to get top ratings in their State inspections and are thorough in their record keeping including those related to dispensing medications, etc. When they make purchases for the home and the residents, they opt for quality. They are fanatical about cleanliness which is obvious when you step in the door. They keep their residents' families well informed, and they don't hesitate to call in appropriate medical assistance as necessary. They were also helpful in transporting my mother to appointments when I was unable to do so.

ETD maintains a welcoming and homey atmosphere for both the residents and their families. Birthdays and holidays are celebrated; families are invited for meals; a bed can even be provided if a family member needs to spend the night. Olivia and Marinell become personally involved and attached to the residents and endeavor to keep them through their last days if it is possible.

I was able to live there myself in the last three days of my mother's life, Olivia taking care of me as well as my mother during those final difficult days. I could not have asked for a better ending.

I am happy to discuss my personal experiences regarding ETD Home Care and/or answer any questions. Feel free to contact me at (206) \_\_\_\_\_

Sincerely,

*Alice M. Britt*

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