

Seattle, WA 98166
November 7, 1998

To whom it may concern:

It is with pleasure and pride that I write this letter of recommendation on behalf of a young couple who have become an important part of our lives and of our extended family. They have provided a service to us that is beyond value and they have done it with the love and care that they would show to their own parents.

Our mother came to live at E.T.D after she had a stroke and was no longer able to care for herself. As we expected, she had a hard time adjusting at first, but Olivia used her singing ability to gain Mom's confidence by sitting down with a hymnal and singing hymns together. Marinell took her for walks and teased her and named her Babuta. (Romanian for 'little round grandma'). Mom learned to trust both of them and began to feel at home.

When she broke her hip and had another, more serious stroke, Marinell and Olivia took very good care of her and met her needs as best they could even though she could no longer walk and talk, and it was difficult to communicate with her. They were always sensitive to the wishes of the family when there were decisions to be made and kept us well informed of any changes in her condition or her behavior.

At all times we were impressed with the cleanliness and neatness of the entire household. There are never any objectionable odors and everything is spotless. The standards are very high. We can attest to the quality of the cooking because Olivia often invited us to stay for dinner or lunch when we were visiting Mom. Her meals are nutritious and tasty and there is great variety and great quantities of food. And there are always special treats or desserts. My favorites are the Schnitzel and the Romanian pastries and the eggplant salad. She even asks for recipes from the residents' to try family favorites.

Both Marinell and Olivia are very ambitious, hard working people. We give them credit for building their business from scratch, and for doing it successfully. They are not afraid of hard work or of getting their hands dirty. Their most important concern is that the residents of their home are well cared for and content.. They become personally involved in the the lives of each person, which is the reason for their success. We never felt we were dealing with a business, but with friends. We were always welcome at any hour of the day and felt very much at home .

Our only hope is that they are still in business when we grow old and require care!

Your phone calls are welcome. Each of us would be happy to recommend Olivia and Marinell as the best caregivers you could possibly find.

Sincerely,
The family of Edith Ervin

Virginia M. Erickson
Virginia M. Erickson 206-246-
and for
Fred Ervin 425-432-
Mary Lou Erickson 505-672.