

March, 2014

Olivia and Marinell ILIUC cared for my mother during the final year of her life. While she lived at ETD Senior Home Care, she experienced exceptional care and support. Olivia and Marinell met, and in fact, far exceeded our expectations as caregivers. As my mother's illness progressed, she required constant supervision and intervention, as well as dependence on them for all grooming, feeding, and post-surgical (ostomy) care. She also required several rounds (months) of drug trials which required enormous patience and perseverance on the part of Marinell and Olivia. Throughout the entire year, they remained optimistic and positive, always maintained a cheerful disposition, and treated my mother kindly and respectfully.

They are extremely knowledgeable with respect to elderly care and they worked closely with her doctor, nurse, and ultimately, hospice to make sure that all physical and medical needs were met. They keep impeccable records and their adult family home is always clean and fresh smelling and the residents are well groomed, well-fed, and well cared for. In fact, they are happy and well-adjusted to living together as a "family".

Olivia and Marinell not only provided superb physical care. They also provided a true home for my mother where she not only felt safe and cared for, but also loved and appreciated. They are thoughtful, welcoming, and generous with their time and talent, hosting lovely family get-togethers for Mother's Day, holidays, and birthdays. We truly enjoyed the family atmosphere they worked so hard to create.

A person once said, "People are not the best because they work hard. They work hard because they are the best." Olivia and Marinell are the best at what they do. We will always be grateful for the remarkable dedication, expertise, and loyal care shown to my mother.

Sincerely,

Martha MacKinnon  
253-630-9107